



# Cookies Policy

## April 2026

## 1. Introduction

Tickmill Europe Ltd (the "Company", "us", "we", "our", "ours" or "ourselves" as appropriate) is authorised and regulated in the Republic of Cyprus by the Cyprus Securities and Exchange Commission ("CySEC") under license number 278/15. The Company's registered office is at Kedron 9, Mesa Geitonia, Limassol, P.C. 4004. When you use our Website, the Company will use cookies to distinguish you from other users of our Website. This helps us to provide you with a more relevant and effective experience when you browse our Website, including presenting websites according to your needs or preferences and it allows us to improve the site generally. All websites that operate across certain parts of the European Union are required to obtain consent when using or storing cookies on your computer or mobile device. This Cookie Policy provides you with comprehensive information about the cookies we use and the way in which we use them. You should also read our Privacy Policy in conjunction with this Policy.

## 2. What is a cookie?

Cookies are small files of information that often include a unique identification number or value, which are stored on your computer's hard drive as a result of you using our Website. Unless you have adjusted your browser settings so that it will decline cookies, our system will issue cookies as soon as you visit our Website. Cookies are frequently used on many websites on the internet and you can choose if and how a cookie will be accepted by customising your consent preferences and options through the Cookie Settings. You may choose to disable the cookies. However, you may not be able to access some parts of our Website if you choose to disable some or all cookies, particularly the secure parts of the Website. Some of our business partners (e.g. advertisers) use cookies on our Website(s). We have no access to, or control over, these cookies. Some cookies may collect personal data (such as IP address or unique identifiers), which may be linked to identifiable individuals. For more information, please refer to our Privacy Policy.

## 3. Why do we use Cookies?

We use cookies on our website and trading platforms to:

- recognise you whenever you visit this website (this speeds up your access to the website as you do not have to log in each time);
- obtain information about your preferences, online movements and use of the internet;
- carry out research and statistical analysis to help improve our content and to help us better understand our visitor/customer requirements and interests;
- to differentiate users who use the same network to enable us to correctly allocate transactions to the appropriate account;
- to help us recognise users and, where applicable, associate usage with client accounts in accordance with our Privacy Policy;
- to make your online experience with us more efficient and enjoyable.

## 4. Description of Cookies

More information about the cookies we use and why we use them:

### 4.1 Strictly Necessary

Necessary cookies on our website and trading platforms are essential to enable you to access our website and trading platforms fully. However, you can set your browser to block these cookies, but some parts of the Website may not function properly.

### 4.2 Functional

Functional cookies allow our website to collect information about choices you make to provide enhanced, more personal features. They may collect information that does not directly identify you but may be linked to a unique identifier.

### 4.3 Analytics

Analytical cookies collect information about how visitors use the website and are used to improve how our website works and enhance user experience. Google Analytics cookies are one of the most common analytics cookies set by websites.

### 4.4 Performance

Performance cookies are used to understand and analyse the key performance indexes of the website which helps in delivering a better user experience for the visitors.

### 4.5 Advertisement

Advertisement cookies are used to provide visitors with customised advertisements based on pages previously visited and to analyse the effectiveness of the ad campaigns.

## 5. Your Consent

We use strictly necessary cookies as they are essential for the operation of our website and Client Area and are processed on the basis of our legitimate interests. These cookies do not require consent. You can configure your browser settings to block these cookies, in which case some parts of the Website may not function properly.

We use all other cookies (including functional, analytics, performance and advertising cookies) only with your explicit consent, which you can provide or withdraw at any time through the Cookie Settings.

We do not rely on continued browsing as a form of consent.

You may accept all cookies, reject non-essential cookies, or manage your preferences at any time through the Cookie Settings on our Website.

Refusing non-essential cookies will not prevent access to the Website, although certain improvements and optimization features may be limited.

## 6. Cookies Usage

### 6.1 Session Cookies

We use session cookies for the following purposes:

- To allow you to carry information across pages of our site and avoid having to re-enter information.
- For registration purposes to allow you to access stored information.
- Non-personal data for tagging purposes only (by random number).

### 6.2 Persistent Cookies

We use persistent cookies for the following purposes:

- To help us recognise you as a unique visitor (just a number) when you return to our website and to allow us to tailor content or advertisements to match your preferred interests or to avoid showing you the same adverts repeatedly.
- To compile anonymous, aggregated statistics that allow us to understand how users use our site and to help us improve the structure of our website.
- To help us recognise you and, where applicable, associate your activity with your client account in accordance with our Privacy Policy
- To differentiate users who are on the same network to enable us to correctly allocate Transactions to the appropriate account.
- Within research surveys to ensure you are not invited to complete a questionnaire too often or after you have already done so.

### 6.3 Third Party Cookies

These cookies are subject to the respective third parties' privacy and cookie policies, over which we have no control. These are used for the following purposes:

- To serve advertisements on our site and track whether these advertisements are clicked on by users.
- To control how often you are shown a particular advertisement.
- To tailor content to your preferences.
- To count the number of anonymous users of our site.
- For website usage analysis

## 7. Managing your Cookies

You can control your cookie preferences through your browser settings. Most browsers allow you to block or delete cookies from your device. However, disabling certain types of cookies may impact on the functionality of the Website. Browser-specific instructions for managing cookies:

- **Google Chrome:** Navigate to "Settings" > "Privacy and security" > "Cookies and other site data."
- **Mozilla Firefox:** Go to "Options" > "Privacy & Security" > "Cookies and Site Data."
- **Apple Safari:** Access "Preferences" > "Privacy" > "Cookies and Website Data."

Alternatively, you can clear your browsing history to remove cookies already stored on your device.

## 8. Use of Web Beacons

Some of our Web pages may contain electronic images known as Web beacons (sometimes known as clear gifs) that allow us to count users who have visited these pages. Web beacons collect only limited information which includes a cookie number, time and date of a page view, and a description of the page on which the Web beacon resides. We may also carry web beacons placed by third party advertisers. These beacons may collect limited information and are primarily used to track the effectiveness of a particular campaign.

## 9. Disclaimer

We may periodically update this Cookie Policy to reflect changes in technology, legal requirements, or our services. The latest version will always be available on this page, with the "last updated" date clearly displayed. We encourage you to review this policy regularly to stay informed about how we use cookies.

## 10. Contact Us

If you have specific concerns or questions regarding Cookies, please contact us at [support@tickmill.eu](mailto:support@tickmill.eu)